3rd International Conference on Management of MSMEs 2024, Amritsar, India

Organized by:

Indian Institute of Management Amritsar

in collaboration with

Dingman Center for Entrepreneurship, Robert H. Smith School of Business, University of Maryland

Conference Dates: 19th to 21st January, 2024

Conference Venue:

Courtyard by Marriott, Amritsar

Main Stage Events Schedule

Day 1: 19 th January 2024 (Friday)				
Time	Sessions			
9.00 AM - 10.00 AM	Conference Registration			
10.00 AM - 11.15 AM	Conference Inauguration			
10.00 AM – 10.05 AM	Conference Begins			
10.05 AM - 10.10 AM	Lighting of the Lamp			
10.10 AM – 10.20 AM	Welcome Speech by Prof. Nagarajan Ramamoorthy, Director IIM Amritsar			
10.20 AM – 10.25 AM	3 rd ICMM 2024 Conference Introduction by Prof. Sanket Vatavwala, Chairperson ICMM 2024			
10.25 AM - 11.10 AM	Keynote Address by Prof. Brent Goldfarb, Academic Director, Dingman Center for Entrepreneurship, USA			
11.10 AM - 11.15 AM	General Announcements and Conference Instructions			
11.15 AM - 11.30 AM	Tea Break and Networking			
Panel Discussion on the Conference Theme: Transformative Pathways for MSMEs: Shaping the FuturePanel Members: Shri Vinamra Mishra, Director, Technical and Projects, Ministry of MSMEs Shri Vishav Bandhu, Joint Director, Department of Industries and Commerce, Punjab Shri Rajiv Chawla, Chairman, Integrated Association of Micro, Small & Medium Enterprises of India Shri Debajit Das, National Project Coordinator, UNIDO Panel Moderator: Prof. Vartika Dutta, Assistant Professor, IIM Amritsar				
1.00 PM – 2.00 PM	Lunch Break			
3.30 PM – 4.00 PM	Tea Break and Networking			
4.00 PM - 5.00 PM	Session: Who's Running Your Life – You or Your Monkey Brain?			
	Speaker: Dr. Satinder Singh Rekhi, Founder/CEO of R Systems Group			

Day 2: 20 th January 2024 (Saturday)					
Time	Sessions				
10.30 AM - 11.00 AM	Tea Break and Networking				
11.00 AM - 1.00 PM	Success Stories from Academia and Industry				
11.00 AM - 11.45 AM	Session: Academia's Guide to Government Initiatives: Engaging with Government Committees and Funding Opportunities Speaker:				
	Prof. Kirti Sharma, Associate Professor, MDI, Gurgaon				
11.45 PM – 12.00 Noon	Tea Break and Networking				
12.00 Noon – 12.45 PM	Industry Session: MSMEs' Present and the Future Prospects, Challenges, Solutions, Support System and Emerging Opportunities Speaker: Mr. Rajiv Chawla, Chairman, Integrated Association of Micro, Small & Medium Enterprises of India				
	Industry Session: Technology Development and Sustainability: Unique Strengths of MSMEs				
12.45 PM - 1.30 PM	Speaker: Capt. D. C. Sekhar, Managing Director, AlphaMERS				
1.30 PM – 2.00 PM	Lunch Break				
Around 2.00 PM	Proceed for Attari – Wagah Border Trip				
7.30 PM – 10.00 PM	Gala Dinner				

Day 3: 21 st January 2024 (Sunday)				
Time	Sessions			
9.00 AM - 10.50 AM	Competition Track			
10.50 AM – 11.00 AM	Tea Break and Networking			
	Session: The Art of Developing Business Case Study and Teaching Note			
11.00 AM -				
12.00 Noon	Speaker:			
	Prof. N. Ravichandran, Former Director IIM Indore			
	Session: The Art of Publishing in Top Journals			
12.00 Noon -				
1.00 PM	Speaker:			
	Prof. Sushanta Kumar Mishra, Professor, IIM Bangalore			
1.00 PM – 2.00 PM	Lunch Break			
3.00 PM - 3.30 PM	Closing Ceremony			
3.00 PM – 3.10 PM	Closing Speech by Prof. Nagarajan Ramamoorthy, Director IIM Amritsar			
3.10 PM – 3.15 PM	Award Ceremony			
3.15 PM – 3.20 PM	Vote of Thanks by Prof. Sanket Vatavwala, Chairperson ICMM 2024			
3.20 PM – 3.30 PM	Conference Photo Session			

	Day 1: 19th January 2024 : Track 1: Economics (Time: 11.30 AM to 1.00 PM): Venue Room A				
Sr. No.	Participant's Name	Paper ID	Paper Title and Authors	Affiliation	
1	Varun Mahajan	29	Efficiency Analysis And Future Growth Of MSME Sector In India: An Empirical Analysis For Economic Policies <i>Varun Mahajan</i>	IIM Tiruchirappalli	
2	Renjith Ramachandran	119	Access To Finance And Spatial Pattern Of Small Firms: Evidence From India <i>Renjith Ramachandran and Subash Sasidharan</i>	IIM Ranchi	
	Kaynat Nasser	- 32		Identifying The Enablers And Inhibitors In The Context Of	Swami Vivekanand Subharti University, Meerut
3	Mitali Tiwari		Entrepreneurial Framework Conditions In India Mitali Tiwari and Kaynat Nasser	Dr Ram Manohar Lohia National Law University Lucknow	
	Pooja Kumari	- 112		Institute of Management Studies And Research, Maharshi Dayanand University, Rohtak	
4	Ritu Rani		BRICS Countries Ritu Rani and Pooja Kumari	Sir Chhotu Ram Government College For Women, Sampla, Rohtak	

	Day 1: 19 th January 2024 : Track 2: Strategic Management (Time: 11.30 AM to 1.00 PM): Venue Room B				
Sr No	Participant's Name	Paper ID	Paper Title and Authors	Affiliation	
1	Pragya Bhawsar	105	Are Frugal and Sustainable Innovation Two Sides of the Same Coin? Case Study of Select Indian Start-ups Pragya Bhawsar and Mohita G Sharma	IIM Sirmaur	
2	Pragya Bhawsar	103	Clusters: Is the Spell Working? A Study of SMEs Cluster of Nasik, India Pragya Bhawsar	IIM Sirmaur	
	Parth Ramesh Andhari		University of Mumbai		
3	Anvesh Avinash Madhavi	66	66 Internationalization strategy for MSMEs Parth Andhari, Rohit Kopardekar, Siddhant Mandpe and Anvesh Madhvi	University of Mumbai	
	Rohit Pandit Kopardekar			University of Mumbai	
4	Chinmaya Kumar Sahu	41	Analysing the effect of institutional environment on the rural-based women entrepreneurs firm <i>Chinmaya Sahu and Rajeev Panda</i>	NIT Rourkela	

Venue Room C				
Sr No	Participant's Name	Paper Id	Paper Title and Authors	Affiliation
1	Bhavin J. Shah		The Power Of Perceived Value And Transformative Pricing In Online Food Delivery Platforms	IIM Indore
1	Arvind Shroff	- 100	Arvind Shroff and Bhavin Shah	IIM Lucknow
2	Harwinder Goyal	- 57	What Determines The Profitability Of MSMEs With Reference To Indian Renewable Energy Industry? Harwinder Goyal and Shilpi Tyagi	Thapar Institute Of Engineering And Technology, Patiala
	Shilpi Tyagi	57		Thapar Institute Of Engineering And Technology, Patiala
3	Nitin Koshta	138	Formalizing The Informal Sector For E-Waste Management <i>Nitin Koshta</i>	IIM Amritsar
4	Vikrant Amagounda Patil	91	Productivity Analysis Of Mango Fruit Processing Units From Konkan Region Vikrant Patil and Rashmi Soni	OIM, Mumbai University

Day 1.10th January 2024, Track 2. Quantitative Methods & Operations Management (Time, 11.20 AM to 1.00 DM).

Day 1: Paper Presentation Tracks on 19th January 2024 (Friday)

Time: 2.00 PM to 3.30 PM

-	Day 1: 19 th January 2024:Track 1:Organizational Behaviour and Human Resources (Time: 2.00 PM to 3.30 PM): Venue Room A					
Sr No	Participant's Name	Paper ID	Paper Title and Authors	Affiliation		
1	Ananya Syal	117	Inclusive Leadership and Employee Wellbeing in MSMEs Ananya Syal	IIM Amritsar		
2	Ananya Syal	113	Fostering Innovation through Inclusivity in Micro Small and Medium Enterprises Ananya Syal	IIM Amritsar		
3	Varsha	78	Charting the Employee Well-Being Research: A Bibliometric Analysis Varsha and Chandra Sekhar	NIT Kurukshetra		
4	Rishabh Shah	- 18	Understanding the Role of HR Practices in the improvement of MSMEs of India	Christ University		
	Sneha Chandna	18	Rishabh Shah and Sneha Chandna	Christ University		

	Day 1: 19th January 2024: Track 2: Marketing Management (Time: 2.00 PM to 3.30 PM): Venue Room B				
Sr No	Participant's Name	Paper ID	Paper Title and Authors	Affiliation	
1	Arun Kumar Kaushik	98	Does corporate sustainability performance influence sales performance? Empirical evidence from Indian MSME firms <i>Arun Kumar Kaushik</i>	IIM Amritsar	
2	Muskan Bhatnagar	24	The Dynamics of Trust Building in E-commerce: A Multistage Analysis on Purchase Intention, Actual Purchase and Customer Satisfaction <i>Muskan Bhatnagar and Bhawna Agarwal</i>	Amity University	
	Abdul Kayum		Innovative 5G Small Cell Deployment Architecture: Pioneering Opportunities for MSMEs Abdul Kayum, Md. Shahnawaz Abdin, Brajesh Mishra and Amaan Kayum	Department of Telecommunication, Government of India And Jamia Hamdard University	
3	Amaan Kayum	38		University of Massachusetts, USA	
	Md. Shahnawaz Abdin			SMBS Jamia Hamdard New Delhi	
4	Shilpa Arora	13	Effective Doctor-Patient Communication: An Imperative for Patient Satisfaction Shilpa Arora	Manav Rachna International Institute of Research and Studies	

D	Day 1: 19th January 2024: Track 3: IT and Computational Systems (Time: 2.00 PM to 3.30 PM): Venue Room C				
Sr No	Participant's Name	Paper ID	Paper Title and Authors	Affiliation	
1	Reena Paul Thengilan	75	Microexpressions Unveiled: Exploring Ad Effectiveness and Purchase Decisions through Emotional Metrics, Attitude towards Advertisements and Brand along with Ad likeability <i>Reena Paul Thengilan and Dr. Priyanka Kacker</i>	National Forensic Sciences University, Gandhinagar	
2	Satwinder Singh	120	Ground Analytics Impact on IPL Player Auction Pricing Using Machine Learning	IIM Amritsar	
Z	Aarushi Jain		Satwinder Singh and Aarushi Jain	IIM Amritsar	
	Sandeep Vij	- 36	Perception of MSMEs about eProcurement Ecosystem in India Parneet Singh and Sandeep Vij	DAV University, Jalandhar	
3	Parneet Singh	50		DAV University, Mohali	
	Vivek Gupta		Zero Trust Network Access (ZTNA) Roadmap for Enhancing Trust and Security	IIM Lucknow	
4	Akhil John Mampilly	71	Akhil John Mampilly, Vivek Gupta, Divya Midhunchakkaravarthy and Chithirai Pon Selvan	Lincoln University College, Dubai	

	Day 2: 20th January 2024: Track 1: Economics (Time: 9.00 AM to 10.30 AM): Venue Room A					
Sr No	Participant's Name	Paper ID	Paper Title and Authors	Affiliation		
1	Naresh Kumar	110	Entrepreneurship Contribution to Economic, Social and Environmental Development: Empirical Evidence from BRICS Economies Naresh Kumar and Nidhi Singhal	Institute of Management Studies and Research, Maharshi Dayanand University, Rohtak		
	Nidhi Singhal	- 110		Institute of Management Studies and Research, Maharshi Dayanand University, Rohtak		
2	Arun Kumar Bairwa	101	Unskilled workforce and the Indian service industries: seeking a labour market equilibrium <i>Arun Kmar Bairwa</i>	IIM Ranchi		
3	Pavneet Singh	129	Green Nudges and Waste Management in India Pavneet Singh	IIM Amritsar		
4	Anshul Aggarwal	141	Beyond Borders, Beyond Paychecks: Unravelling the Impact of Internationalisation on SME Wages Anshul Aggarwal and Chandan Sharma	Goa Institute of Management, Goa		

Day 2: 20th January 2024: Track 2: Finance, Accounting, and Control (Time: 9.00 AM to 10.30 AM): Venue Room B

Sr No	Participant's Name	Paper ID	Paper Title and Authors	Affiliation
1	Arunima Haldar	94	Elevating Financial Integrity: Predictive Analytics for Corporate Fraud Identification <i>Atharav Bhagwat and Arunima Haldar</i>	SP Jain Institute of Management & Research (SPJIMR), Mumbai
2	Shyam Sunder Agrawal	125	Investigations on improvement of Financial Literacy on MSMEs : A Post COVID Analysis Shyam Sunder Agrawal	Shri Vaishnav Institute of Management Indore
3	Abhinav Baweja	121	Roles of HR competency and Fintech knowledge in SME's financial technology adoption Abhinav Baweja and Chandra Sekhar	NIT, Kurukshetra

4	Saumya Singh	42	Adoption of Fintech in MSMEs and their contribution towards growth of	IIT (ISM) Dhanbad
	Antora Dutta	43	MSMEs in the Eastern Region of India Antora Dutta and Saumya Singh	IIT (ISM) Dhanbad

	Day 2: 20th January 2024: Track 3: Quantitative Methods & Operations Management (Time: 9.00 AM to 10.30 AM): Venue Room C					
Sr No	Participant's Name	Paper ID	Paper Title and Authors	Affiliation		
1	Ankit Sharma	115	Investigating The Effectiveness Of Vehicle Scrappage Policy In India: A Comprehensive Study Ankit Sharma	IIM Amritsar		
2	Preshni Shrivastava	40	Empowering Sustainable Growth: Green Supply Chain Management for MSMEs Preshni Srivastva and Tanu Manocha	Institute of Marketing Management, New Delhi		
	Tanu Manocha	40		Institute of Marketing Management, New Delhi		
3	Ankit Sharma	116	Does carbon footprint matter? A duopoly multi-objective approach to hub network design under CORSIA <i>Ankit Sharma</i>	IIM Amritsar		
4	Vivek Gupta	139	Technology-driven Collaborative Transformation of Public Sector Technical Project <i>Vivek Gupta and Anuj Kumar</i>	IIM Lucknow		

	Day 2: 20th January 2024: Track 1: Marketing Management (Time: 12.00 Noon to 1.30 PM): Venue Room A					
Sr No	Participant's Name	Paper ID	Paper Title and Authors	Affiliation		
1	Payal Mehra		Exploring the MSME pathway from 2003-2023: A Bibliometric Analysis of Usage of Social Medi as a communication tool by MSME <i>Rishab Chauhan and Payal Mehra</i>	IIM Lucknow		
1	Rishab Chauhan	124		IIM Lucknow		
2	Priya Nath	123	Understanding the Role of Conversational AI in MSME Customer Support <i>Priya Nath and Rajeev Verma</i>	Chandragupt Institute of Management Patna		
	Omkar Ganesh Darekar		Green Marketing Strategies in Cosmetic Industry Anagha Tulaskar, Mitali Daga, Omkar Darekar and Yashvi Shah	University of Mumbai		
	Anagha Tulaskar	86		University of Mumbai		
3	Mitali Rajendra Daga			University of Mumbai		
	Yashvi Shah			University of Mumbai		
4	Jyoti Rani	81	Bridging Neuromarketing and Entrepreneurship: A Systematic Literature Review and Bibliometric Analysis Jyoti Rani, Sourav Mondal and Saumya Singh	IIT(ISM) Dhanbad		
	Kulwinder Kaur		Analysing the Perception and Adoption Intention of Surat Textile	IIM Jammu		
5	Gautam Bapat	104		Dr. Vishwanath Karad MIT World Peace University, Pune		
	Gautam Gopal Dua			Agarwal Vidya Vihar English Medium College, Surat		

	Day 2: 20th January 2024: Track 2: Organizational Behaviour and Human Resources (Time: 12.00 Noon to 1.30 PM): Venue Room B					
Sr No	Participant's Name	Paper ID	Paper Title and Authors	Affiliation		
1	Divya Tripathi	130	Talent Management and Employer Branding Divya Tripathi	IIM Amritsar		
2	Harold Andrew Patrick Nepoleon	56	Unlocking the potential of Job Crafting and its effects on workplace Flourishing Harold Andrew Patrick, Anub Geo, Nepoleon Prabakaran and Jacqueline	CMS Business School, Jain University Acharya Bengaluru Business School,		
3	Prabakaran P A Anand	53	<i>Kareem</i> Employee Mental Health During COVID-19: Role of Mindfulness, Financial Well-being, and Contextual Variables <i>Nishit Sinha and P A Anand</i>	Andrahalli, Bengaluru Graphic Era Hill University, Dehradun		
4	Jyoti M	33	Women in leadership roles Jyoti M	IIM Indore		
5	Aaradhana Rukadikar	15	Towards Smart Performance Management: Leveraging AI for Better Results Aaradhana Rukadikar, Dr.Komal Khandelwal and Dr. Ashwani Kumar Upadhyay	Symbiosis Law School, Symbiosis International, Pune		

Da	Day 2: 20th January 2024: Track 3: IT and Computational Systems (Time: 12.00 Noon to 1.30 PM): Venue Room C					
Sr No	Participant's Name	Paper ID	Paper Title and Authors	Affiliation		
1	Kalpit Sharma	140	Cyber-risk Management Framework for MSMEs: A topic modelling approach <i>Kalpit Sharma</i>	IIM Amritsar		
2	Sachin Kumar Jain	65	Digital Keiretsu: Leveraging AI and Blockchain for MSME Ascendancy Syed Wasif Ali Subzwari, Sachin Jain and Anu Dahiya	Industry Participant, Mumbai		
2	Syed Wasif Ali Subzwari			Industry Participant, Hyderabad		
3	Lekshmi Krishna S	135	Potential Impact of Adoption of Current ICT Innovations for Sustainable Business Practices: A case-based approach on Manufacturing MSMEs of Kerala Lekshmi Krishna, Dr. Nizar Hussain M and Dr. Jayasankar Prasad C	DC School Of Management And Technology, Trivandrum		
4	Satwinder Singh	69	Random State Impact on accuracy with various Datasets and Different Machines: Supervised Machine Learning Exploration Satwinder Singh	IIM Amritsar		

5	Manojit Chattopadhyay	114	Identifying antecedent rules influencing the status of superhost: evidence from Singapore Airbnb listing to become superhost	IIM Raipur
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Day 3: Paper Presentation Tracks on 21st January 2024 (Sunday)

Time: 9.00 AM to 10.50 AM

Da	Day 3: 21st January 2024: Track 1: Finance, Accounting, and Control (Time: 9.00 AM to 10.50 AM): Venue Room A					
Sr No	Participant's Name	Paper ID	Paper Title and Authors	Affiliation		
1	Amandeep Kaur	42	Financial Inclusion for Sustainable development: Empowering through Financial Literacy among women in Bihar Shampy Akhilesh Dubey, Amandeep Kaur, Nancy Sahni and Dr. Veer P. Gangwar	Lovely Professional University, Phagwara		
2	Ravi Khadotra	137	Future Economic downturn and liquidity adjusted value at risk <i>Ravi Khadotra</i>	IIM Amritsar		
3	Arun Kumar	111	Empowering Growth: Unraveling the Role of Banking and Financial Institutions in Nurturing Indian MSMEs Arun Kumar and Mahesh Kumar Sarva	Lovely Professional University, Phagwara		
4	Priyanka Koundal	39	Impact of Accounting Information System on Decision Making and organizational Performance: Empirical Evidence in SMEs <i>Priyanka Koundal and Dr. Minie Bhalla</i>	Mittal School of Business, Lovely Professional University		
5	Kajal Mittal	59	Wealth Creation Through Merger and Acquisitions: Evidence From Indian Financial Service Sector Kajal Mittal, Sandeep Singh Virdi and Inu Kumari	School Of Management Studies, Punjabi University, Patiala		
6	Sonal Thukral	97	Is SME Stock Index Vulnerable to the Volatility of National Stock Exchange Index? An Empirical Investigation Silky Vigg Kushwah and Sonal Thukral	Department of Finance and Business Economics, University of Delhi, Delhi		

	Day 3: 21st January 2024: Track 2: Strategic Management (Time: 9.00 AM to 10.50 AM): Venue Room B					
Sr No	Participant's Name	Paper ID	Paper Title and Authors	Affiliation		
1	Jyoti M	30	Strong ties and weak ties in Entrepreneurship Jyoti M	IIM Indore		
2	Sandeep Vij	35	Enhancing Family Business Performance through Strategic Entrepreneurship: The Role of Entrepreneurial Culture and Leadership Shahzada Irfan Bashir and Sandeep Vij	DAV University, Jalandhar		
3	Kulwinder Kaur	09	SMEs Crafting Global Footprints: A Comprehensive Review of Resource- Based Approaches to SME Internationalization <i>Kulwinder Kaur and Sunil Kumar</i>	Jammu University, Jammu		
4	Sirisha Nag A P	80	Role of Personal Branding for Startup Entrepreneurs in the Lifestyle Industry Sirisha Nag A P and Kavitha Iyer	Symbiosis Centre for Media and Communication, Pune		
5	Deepika Mittal	82	IPO process in an SME: legitimization strategy for resource access, and evolution of board and organization Deepika Mittal and Sabyasachi Sinha	IIM Lucknow		
6	Vartika Dutta	120	Sustainability under fire-Insights and Implications for MSME 136 Vartika Dutta and R Rathish Bhatt	IIM Amritsar		
	R Rathish Bhatt	130		Goa Institute of Management, Goa		

	Day 3: 21st January 2024: Track 3: Organizational Behaviour and Human Resources (Time: 9.00 AM to 10.50 AM): Venue Room C						
Sr No	Participant's Name	Paper ID	Paper Title and Authors	Affiliation			
1	Rya Ray	89	Organizations' concerns with multiple jobholding and what can be done? The moderating role of perceived organizational support <i>Rya Ray and Neharika Vohra</i>	IIM Ahmedabad			
2	Anushree Saxena	126	Impact of Women-Led Development of MSMEs on Workplace Incivility Anushree Saxena and Dr. Sapna Parihar	Devi Ahilya Vishwavidyalaya, Indore			
3	Shalu Shukla	90	Learning to Manage Talent with Civility: Empirical evaluation of the dimensionality of Relational Civility in the Indian context <i>Atul Shiva, Shalu Shukla, Vidushi Dabas, Puja Khatri</i>	Guru Gobind Singh Indraprastha University, New Delhi			
4	Sai Hrishabh Dohalia	44	Do You Feel Left Out: Review and Research Agenda of Workplace Ostracism Sai Hrishabh Dohalia, Puja Khatri and Sumedha Dutta	Guru Gobind Singh Indraprastha University, New Delhi			

Day 3: Competition Track on 21st January 2024 (Sunday)

Time: 9.00 AM to 10.50 AM

Venue: Main Stage

	Day 3: 21 st January 2024: Competition Track: Time: 9.00 AM to 10.50 AM					
Sr No	Participant's Name	Paper ID	Paper Title and Authors	Affiliation		
1	Swati Alok	5	Priorities Do Matter: Strategies Adopted by Indian Women Entrepreneurs During COVID-19 Tanaji Pavani Prabha, Swati Alok and Rishi Kumar	BITS Pilani Hyderabad Campus		
2	Aneesha M A	34	The Impact of Underwriter Reputation on Retail Demand and IPO Performance: Evidence from The Indian SME IPO Market Aneesha M A, Athira A and Jijo Lukose	IIM Kozhikode		
3	Jayati Chatterjee	51	MSMEs, Technology Adoption, And Access to Finance Jayati Chatterjee and Subash Sasidharan	IIT Madras		
4	Ujjal Mukherjee	70	Influence of Passion for Work, Organizational Cynicism, And Entrepreneurial Behaviour of Managers on Intrapreneurial Behaviour of Employees: A Study	Institute of Public Enterprise, Hyderabad		
	Sujatha Madihalli	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Among Select Indian SMES Ujjal Mukherjee and Sujatha Madihalli	Jain University, Bangalore		
5	Natasha Saqib	102	Digital Business Model Innovation: Scale Development and Validation <i>Natasha Saqib</i>	University of Kashmir		